

5 February 2025

By email: [REDACTED]

Dear [REDACTED]

Your request under the Official Information Act 1982 (OIA) (CAS-145862)

We refer to your request for information, transferred to the FMA on 23 January 2025, for the following information:

The survey dataset that formed the basis of the 2022 Consumer Experience with the Financial Sector research report. This is for a PhD project. If possible, the file type of the dataset should be something like .sav / .xml / .csv.

A copy of the dataset is **attached**. Please note the following:

- The dataset is in .xlsx format.
- The spreadsheet provides data tables, which show the answers to each question in percentages and includes statistical significance testing between defined sub-groups in the data (e.g. age groups) compared to the total survey sample group.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you have any questions, please direct them to me in the first instance.

Yours sincerely



Ariarna Hakaraia
Manager, Internal Governance